

Report of: Nick Hart – East/North East Community Hub Manager

Report to: Inner North East Community Committee

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Reginald Centre – Community Hub update

Purpose of report

1. The purpose of this report is to provide the Inner North East Community Committee an update on key developments that have taken place with regard to The Reginald Centre Community Hub and other sites in the area. This report also provides the committee with an update on the financial inclusion activities taking place in secondary schools across the area.

Main issues

2. In 2015 a Community Hub themed Community Committee workshop took place in which multiple professionals and members of the public participated. The aim of the workshop was to consult with key stakeholders regarding their current perceptions of the Reginald Centre – enabling us to gain perspective on where we should focus our development efforts.
3. The Community Hub team have used this feedback over the last few years as a guide to developing the centre and to making improvements to the delivery of our services. Since this period the Reginald Centre Community Hub has become a key part of the fabric of the community. The number of enquiries per quarter has more than doubled (30,000+ every quarter), resident participation in courses/classes/activities and groups is considerable and we also have many volunteer run initiatives that add huge value. Please see appendix one – powerpoint presentation including video

4. The Community now have an established relationship with the services delivered from the Centre and feel more comfortable in accessing them. Many of the courses and activities are co- produced with the public making the offer truly responsive and reflective of the needs of the community.
5. In addition the Community Hub and Chapeltown CAB has now been delivering preventative financial inclusion activity for the last 10 months focused on work with Carr Manor High School and about to branch out to Allerton High in the new academic year. Please see appendix one for a detailed report on this activity.

Options

6. We would like the community committee to approve a further workshop taking place which would include Reginald Centre and Moor Allerton Community Hub.
7. The workshop would provide the Community Hub management team with a more up to date perspective on where to focus development efforts in the future, and ensures we are consulting with members of the public and other key stakeholders.

Conclusion

8. The 2015 workshop provided key information and guidance which the Community Hub management team were able to utilize as a tool to give focus to our development ideas. Reporting back on how successful this approach been is a real celebration of success. Holding further workshops will enable the service to get a current picture of how both the Reginald Centre and Moor Allerton Community hub are currently perceived and how we can develop them further.

Recommendations

9. For the Community Committee to note the contents of this report and to approve the running of a further workshop/s focusing on Reginald and Moor Allerton Community Hubs.
10. For the Community Committee to note the progress of the financial inclusion work that has taken place to date.